



RALLIS INDIA LIMITED

QUALITY POLICY

Rallis India Limited commits itself to enhance customer value by providing Agri-Solutions and Chemistry Led Business / Products at Competitive costs. We shall therefore continuously enhance product quality, process performance and skills of our employees.

QUALITY OBJECTIVES

- Improve customer satisfaction and reduce customer complaint through quality services
- Promote and nurture innovative practices by leveraging customer intimacy
- Improve efficiencies
- Improve system and processes in line with changing customer needs
- Strengthen the customer, Supplier and Partner relationships
- Adhere to specified requirements on quality and deliveries
- Develop Employee Skills to meet internal and external customer requirements.

Date: 1st April 2012

V. SHANKAR
MD & CEO

RALLIS INDIA LIMITED
A **TATA** Enterprise