



RALLIS INDIA LIMITED
A **TATA** Enterprise

QUALITY POLICY

Rallis India Limited commits itself to enhance customer value by providing Science led inputs through outstanding Product Quality at competitive cost. We shall continuously enhance product quality, process performance and competencies of employees leading to customer delight.

QUALITY OBJECTIVES

- Strengthen Quality Management System, Good Laboratory Practices (ISO/IEC 17025) through continual improvements; meet and surpass statutory /regulatory requirements.
- Improve customer satisfaction and reduce customer complaints. Strengthen relationship with customer, Supplier and Partner.
- Promote and nurture innovative practices by leveraging customer intimacy and deliver pioneering products and services.
- Improve system and process efficiencies in line with changing customer and market needs.
- Develop employee competencies to meet internal and external customer needs and expectations.

Sanjiv Lal

MD & CEO

Date: 01/08/2019

